



ANNUAL NARRATIVE REPORT ON THE ACTIVITIES CARRIED OUT IN THE PROGRAM YEAR 2020-2021

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Director Ejecutivo

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Presidente

VISION

The Carolina Local Area is the established system that integrates the various sectors of workforce development, whose purpose is to connect people in search of training and employment opportunities (Youths, Adults and Dislocated Workers, including individuals with entry barriers) with employers, service providers, and educational institutions, among other agencies, to meet the needs of each sector. This joint effort is intended to achieve full employment and increase the competitiveness of our workforce and our country.

The Youth, Adult and Dislocated Worker Programs

The **Youth, Adult and Dislocated Worker Programs** are oriented to be facilitators of a permanent change in the lives of our clients and in the socioeconomic improvement of people who wish to achieve their integration into the workforce. These programs present an extraordinary opportunity to improve and develop human resources for self-sufficiency and self-management, in turn increasing the capabilities of the employers we serve through innovative resources and services.

The Workforce Innovation and Opportunity Act (WIOA) promotes a workforce system that is universally accessible, participant-centered, and of job-driven training. Career Development Services, in conjunction with the Elements established in the Youth Program, will assist in achieving the stated goals of our participants.

In the middle of a pandemic year, our Agency continued to provide quality service to our participants so that they could achieve their goals. To this end, we inform that during the Program Year (PY) 2020-2021, **373 participants** were served. They are broken down as follows:

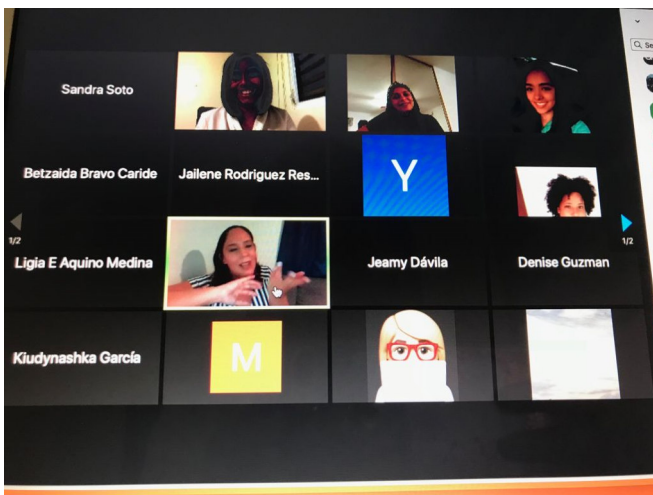
- **Youths:** 54
- **Adults and Dislocated Workers:** 319

I. ADULTS AND DISLOCATED WORKERS PROGRAMS

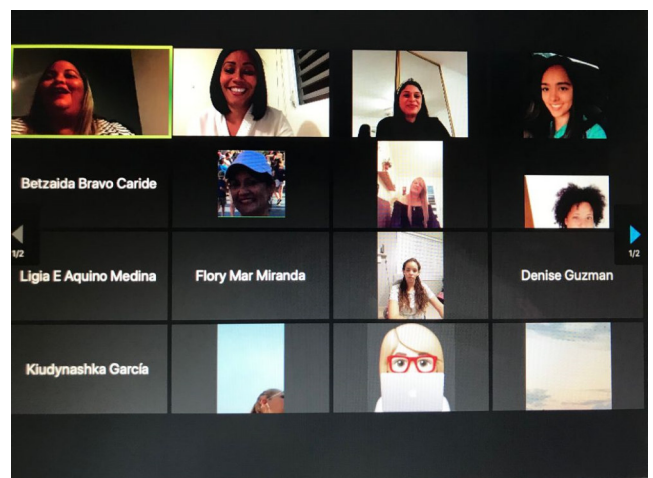
A. CAREER DEVELOPMENT SERVICES:

During this year, innovative Career Services were developed based on the needs of our clients, where their preparation to be part of our workforce was strongly encouraged.

We mention the CDA (Child Development Associate) certification, where Law 173 of August 12, 2016 establishes this academic preparation as a requirement to be able to work in the care, development and learning establishments of girls and boys.



During this activity, **224 participants** were assisted who managed to retain their jobs. Upon completion of the training, they were awarded the **Cardiopulmonary Resuscitation (CPR) Certificate**.

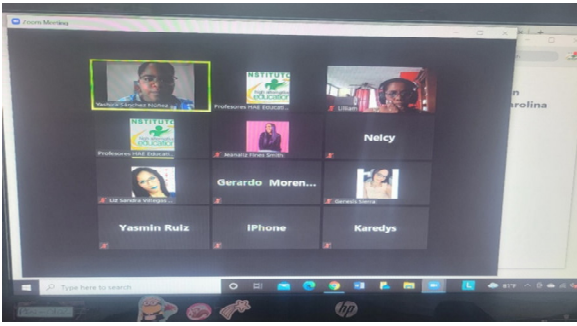




Our country has suffered the onslaught of atmospheric and terrestrial systems that have destroyed our infrastructure. We are in a process of rebuilding the country. Based on this situation, **9 participants** were offered the opportunity to obtain a category 8 driver's license that empowers them to work with heavy equipment. It is wonderful to mention that they all passed the licensing exam and are being evaluated by different employers; at the time of this report, **Mrs. Wanda Rivera Hernández** was hired by the company **LUMA Energy**.



Eliminating the entry barrier of the English language in the job search leads us to offer the Conversational English Workshop, where **14 participants** were attended. They are currently being evaluated for job placement. Congratulations!



Working with a highly difficult-to-serve population is challenging. In our planning the **Job Search Assistance workshop for the former offender** is ongoing. For this reason, **2 participants** were referred to the One Stop Career Center to take life skills workshops for their insertion into the workforce. At the time of this report, **Mr. Carlos J. Nieves Cabrera** has been placed as Handyman in the company **Leonor Instruments**, dedicated to the purchase and remodeling of homes.

Our country requires new entrepreneurs to promote its economic development. To this end, **8 participants have started their own business.**

HANDMADE SOAPS



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LA CASITA DE LAS PIZZAS AND SWEET CAKE

C/ Rodríguez Emma, B-4 Eduardo J. Saldaña, Carolina, PR 00983
Contáctanos también escribiéndonos a anchealexziggymia21@gmail.com

PIZZERIA AND PASTRY SHOP



MAJESTIC PIZZA
939-633-1546

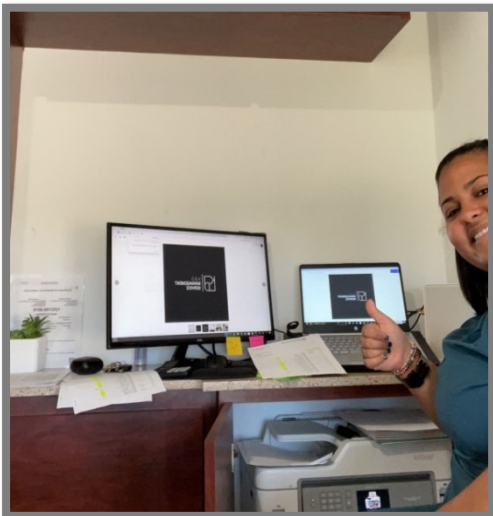
Abierto Viernes, Sábado y Domingo



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TAMAÑOS PIZZAS: PERSONAL, MEDIANA, LARGE Y XLARGE

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BAKERY

Afrosweets

Pastros:
Churro Cheesecake \$5
Churro Nachos \$6
Churro Tacos \$3
Churro Bites \$7
Churro Bars \$2.50

Toppings:
Fruita \$1
Nutella \$1
Cream Cheese \$1

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9394929924

BAKERY

Afrosweets

The image shows a bakery menu for 'Afrosweets'. At the top left is a photo of a tray of churros. At the top right is the 'Afrosweets' logo, which features a stylized afro hairstyle with a cherry on top. Below the logo is a list of 'Pastros' (pastries) and 'Toppings' with their prices. At the bottom is a photo of various baked goods, including a cupcake and a brownie, on a table with a blue and white patterned tablecloth. The entire menu is framed by a pink and blue border.



Michael
Hair Styling & Salon
Unisex

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INSTAGRAM: MICHAEL HAIR STYLING**

BARBER SHOP



B. ON-THE-JOB TRAINING (OJT)

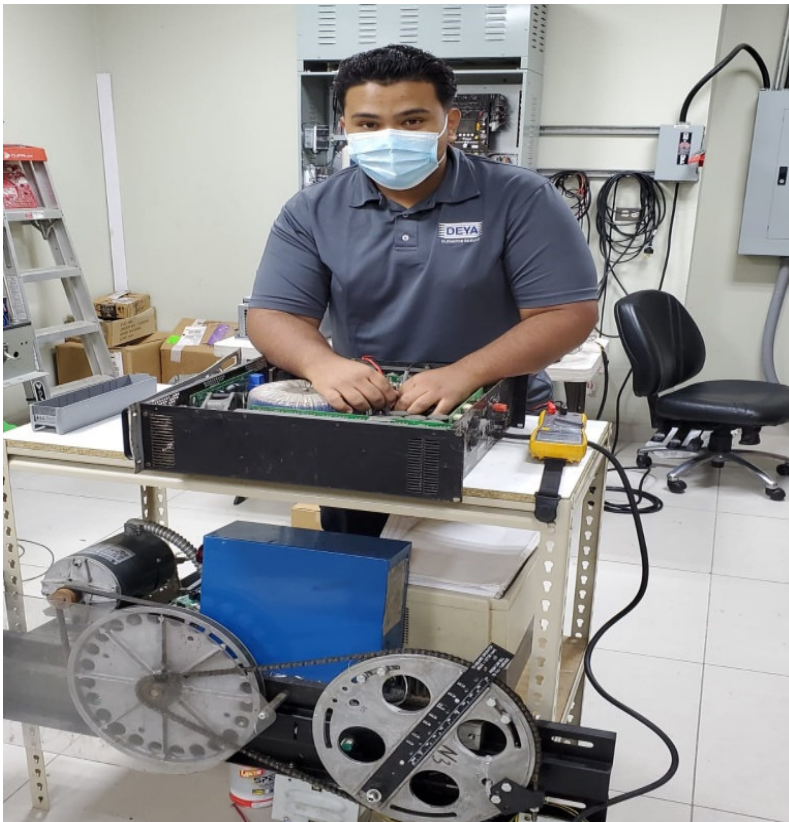
It is gratifying to have employers committed to offering on-the-job training to candidates who fulfill the positions they request. Giving that opportunity is very important. **A total of 39 participants have joined our workforce.**

It should be noted that **2** of these clients have been promoted to different positions in the company **PLANET SOLAR**. They are:

- **Fernando Jaima: started as an Assistant Electrician Expert and today he works as a Brigade Supervisor**
- **Bryan Martinez: started in Sales and now occupies the position of Assistant Manager in Sales and Marketing**

C. OCCUPATIONAL TRAINING

Faced with the current challenges of a pandemic year, we managed to appoint **39 participants** in the Occupational Training Activity. They have been trained in person and online.



II. YOUTHS PROGRAM

The WIOA Act affirms the mandate of providing quality services to young people by providing them with opportunities where they can develop their skills and achieve success. This is the engine that drives us.

In the Youth Program, **44 participants** were named in the **Work Experiences, Summer Employment and On-the-Job Training (OJT)** Activities.

We would like to highlight the young **Derek Hernández Cotto**, who was named in the Alternative High School Activity obtaining a high-school diploma. Later he obtained an Associate Degree as an Instrumentation Technician, being appointed in the Work Experience Activity in the company **DEYA Elevator** as a General Employee. He is currently working as an **Elevator Technician**.